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NETWORKS

**Technology
connecting
your life**

**Environmental
Policy 2024**

1. Objective

As part of our Environmental Sustainability Strategy, and conscious of the importance of involving all our collaborators and stakeholders, Axtel has developed a number of responsible practices that promote respect for the environment and help in preserving the planet. Our Environmental Policy outlines guidelines for minimizing the negative impact of our activities, including service distribution and logistics, at local, state, and national levels. This policy applies to all collaborators, regardless of hierarchy. Furthermore, it constitutes the foundation for our relationships with our suppliers, business partners, customers, and other stakeholders in terms of environmental conservation.

2. Application

Applies to all personnel of Axtel S.A.B. de C.V. and subsidiaries, (“Axtel”, “The Company”)

3. Guidelines

AXTEL is committed to providing the best digital solutions and Information and Communication Technologies service in the Mexican market.

Therefore, at AXTEL we are committed to:

- Preserve the Planet.
- Prevent contamination.
- Make responsible use of water resources.
- Promote the use of renewable energy.
- Reduce the environmental impact of our activities, seeking to reduce our carbon footprint.
- Manage non-hazardous and hazardous waste, internally and externally.
- Contribute to the conservation of water and soil.
- Promote recycling and reuse of materials.
- Reduce greenhouse gas emissions.
- Conserve and respect Biodiversity in all our operations.
- We will follow the principle of hierarchical mitigation and prioritize avoiding impacts before reducing and compensating.
- Committed to three main goals:
 - a) Preservation of biological diversity (genetic, species, and habitat diversity)
 - b) Sustainable utilization of biological diversity.
 - c) Fair distribution of benefits obtained from the use of genetic resources.
- We will act in critical areas to attain these goals.
- Referring to our Code of Ethics: Take special care in the supplier selection process to ensure their commitment to environmental stewardship and actions that contribute to biodiversity conservation.

- Invite our stakeholders, suppliers, shareholders, collaborators, and clients to join in these commitments.
- We will include biodiversity-friendly practices into our supply chain with suppliers and business partners, as well as with clients and stakeholders.
- We are committed to conducting environmental due diligence if our organization participates in a merger or acquisition that changes the company's structure.
- Publicly report the results of our actions in environmental matters.

These commitments are manifested in the following actions:

- Include best environmental practices in business decisions and processes.
- Improve the environmental performance and the interaction of our products, services, buildings, offices, workplaces, data centers, personalized attention modules, warehouses, and contact centers, as well as the deployment, adaptation and maintenance of the network and communications infrastructure.
- Comply with the legislation, regulation, and current standards at the municipal, state, and federal level.
- Be responsible with the environment in the communities in which we develop our activity.
- Promote the safe keeping of Biodiversity in accordance with international agreements.
- Efficiently and responsibly use the raw material required for our work, as well as electronic and electrical equipment.
- Reduce energy consumption.
- Responsibly use the materials required for our operations.
- Reuse materials, when possible, instead of discarding.
- Guarantee access to water and sanitation.
- Separate waste and collaborate in its recycling.
- Manage and dispose of our special and hazardous waste properly and responsibly.
- Acquire products that respect the environment, as well as supplies of certified natural resources.
- Raise awareness among collaborators about the significance of nature-friendly behavior through training, coaching, and awareness campaigns.
- Inform our clients of the environmental impact of our products and services, as well as the procedures we carry out when they reach the end of their useful life.
- Continuously evaluate and monitor the impact of our operations, to quantify the improvement in Axtel's environmental performance.

To accomplish this, Axtel established an Environmental Management System under which we commit to:

- Identify our most significant environmental aspects and impacts.
- Establish objectives, goals, and programs to suit our environmental requirements.

- The Executive Committee and the ESG Operating Committee will carry out an organized surveillance and monitoring system to ensure compliance with the goals established and to evaluate initiatives to achieve them.
- Monitor, document, audit, and report our performance to all stakeholders.
- Publish our environmental performance results on an annual basis.

Environmental sustainability is responsibility of all employees. Axtel adheres to the concept of Sustainable Development, to Principles 7, 8 and 9 of the United Nations Global Compact; to the Sustainable Development Goals 6, 7, 11, 12, 13, 14 and 15, as integrating concepts to execute actions and activities that do not put the environment and future generations at risk.

The cooperation of each employee is fundamental in the conception of initiatives, in the enrichment of initiatives proposed by others or in their implementation, with the purpose of continuously improving the services we offer and optimizing the company's resources.

Authorized by:

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CEO

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